

Privacy Policy

Sunrico Japan (hereinafter referred to as "the Company"), which provides services on this website (hereinafter referred to as "the Services"), has established the following privacy policy (hereinafter referred to as "the Policy") regarding the handling of personal information of users in the services provided on this website.

Article 1 (Personal Information)

The term "personal information" refers to "personal information" as defined in the Personal Information Protection Law and includes information that can be used to identify a specific individual by name, date of birth, address, telephone number, contact information, or other description, as well as information that can be used to identify a specific individual from the information itself, such as appearance, fingerprints, voice print data, and health insurance number.

Article 2 (Personal Information Collection Method)

The Company may ask for personal information such as name, date of birth, address, telephone number, e-mail address, bank account number, credit card number, driver's license number, etc. when a user registers for use. In addition, transaction records containing the user's personal information and settlement information between the user and partners, etc. may be sent to the Company's partners (including information providers, advertisers, and advertising distributors, etc.).

Article 3 (Purpose of Collecting Personal Information)

The purposes for which the Company collects and uses personal information are as follows:

To provide and operate the Company's services

To respond to inquiries from users (including identification)

To send e-mails with information on new features, updates, campaigns, and other services provided by the company.

To contact users as necessary for maintenance, important notices, etc.

To identify users who have violated the terms of use or who are trying to use the service for illegal or improper purposes, and to refuse their use.

To allow users to view, change, or delete their own registered information, and to view their usage status.

To bill the user for usage fees for paid services.

For purposes incidental to the above purposes of use.

Article 4 (Change of Purpose of Use)

The Company shall change the purpose of use of personal information only when it is reasonably recognized that the purpose of use is related to the purpose before the change.

In the event of a change in the purpose of use, the Company shall notify the user of the changed purpose by the method prescribed by the Company or announce it on this website.

Article 5 (Provision of Personal Information to Third Parties)

The Company will not provide personal information to third parties without the prior consent of the user, except in the following cases

When it is necessary to protect the life, body, or property of an individual and it is difficult to obtain the consent of the individual.

When it is particularly necessary to improve public health or promote the sound growth of children and it is difficult to obtain the consent of the person concerned.

When the provision of personal information is necessary for cooperating with a national agency, a local government, or a person or organization entrusted by either of the foregoing in executing affairs prescribed by laws and regulations and obtaining the consent of the individual is likely to impede the execution of such affairs.

When the following matters are notified or announced in advance, and when the Company has notified the Personal Information Protection Committee.

The purpose of use includes provision to a third party

Items of data to be provided to a third party

Means or methods of provision to a third party

Stopping the provision of personal information to a third party in response to a request from the individual

Method of accepting the request of the individual

Notwithstanding the provisions of the preceding paragraph, the party to which the information is provided shall not be considered a third party in the following cases

When the Company entrusts the handling of personal information, in whole or in part, within the scope necessary to achieve the purpose of use

When personal information is provided in connection with the succession of a business due to a merger or other reasons.

When personal information is to be used jointly with a specific party, and the Company notifies the person in advance or makes it easily accessible to the person in question of that fact, the items of personal information to be used jointly, the scope of the party using the information jointly, the purpose of use of the party using the information, and the name of the party responsible for the management of the personal information. or the name of the person responsible for the management of the personal information.

Article 6 (Disclosure of Personal Information)

When the Company is requested to disclose personal information by an individual, the Company shall disclose such information to the individual without delay. However, the Company may decide not to disclose all or part of the personal information if disclosure would cause any of the following to occur, and if the Company decides not to disclose the personal information, it will notify the

person without delay. A fee of 1,000 yen per case will be charged for the disclosure of personal information.

When there is a risk of harm to the life, body, property, or other rights or interests of the individual or a third party

When there is a risk of significant hindrance to the proper execution of the business.

When it would violate other laws and regulations.

Notwithstanding the provisions of the preceding paragraph, the Company will not, in principle, disclose any information other than personal information, such as history and characteristics information.

Article 7 (Correction and Deletion of Personal Information)

If the personal information held by the Company is incorrect, the user may request the Company to correct, add, or delete the personal information (hereinafter referred to as "Corrections") in accordance with the procedures specified by the Company.

If the Company receives a request from the user as described in the preceding paragraph and deems it necessary to respond to the request, the Company shall make the correction, etc. of the relevant personal information without delay.

When the Company makes a correction, etc. based on the provisions of the preceding paragraph, or decides not to make a correction, etc., the Company shall notify the User of this without delay.

Article 8 (Suspension of Use of Personal Information)

In the event that the Company is requested by an individual to suspend using or erase personal information on the grounds that the information is being handled beyond the scope of the purpose of use or that the information was obtained by wrongful means, the Company shall do so without delay.

If, based on the results of the investigation described in the preceding paragraph, it is determined that it is necessary to respond to the request, the Company will stop using the personal information without delay.

In the event that the Company suspends use of the data, based on the provisions of the preceding paragraph, or decides not to suspend use, etc., the Company will notify the User of this without delay.

Notwithstanding the preceding two paragraphs, in cases where it is difficult to suspend use of the information, such as in cases where the suspension of use would incur a large amount of expense, and in cases where alternative measures necessary to protect the rights and interests of the user can be taken, such alternative measures shall be taken.

Article 9 (Changes to the Privacy Policy)

The contents of this policy may be changed without notice to the user, except as otherwise provided by law or in this policy.

Unless otherwise specified by the Company, the revised Privacy Policy shall become effective when it is posted on this website.

Article 10 (Contact for inquiries)

If you have any questions regarding this policy, please contact the following

Company name: Sunrico Japan Inc.

Department in charge: Personal Information Protection Office

E-mail address: shop@sunrico-japan.co.jp